



connect

services

Electrical - Communications - Security

WHO WE ARE

INTRODUCING CONNECT SERVICES

Connect Services is a Brisbane-based electrical contracting group, providing electrical, communications and security services for a variety of project sizes for local and national clients. Our primary areas of business are; Communications and Cloud Based Security Services.

Why we're different

What sets us apart is our meticulous team selection process, ensuring a highly skilled and reliable workforce through rigorous vetting and specialized training. Our unwavering commitment to safety includes integrated safety software with automated documentation generation, thorough police checks, blue cards for working with children, and comprehensive vaccination, instilling confidence in the health and reliability of our team. With over a decade of experience, we excel in meeting the distinct needs of aged care and education sectors.

Our inclusion on the Queensland Department of Education ICT Services Panel and ongoing collaboration with Queensland Health for routine maintenance highlight our dedication to excellence. Selecting us as your electrical, communications or security contractor will provide you with, a quality of work that easily meets industry standards, an incredible level professionalism, outstanding customer service, and top-tier quality.

OUR CAPABILITY

Connect Services has the capability to provide a complete solution for new projects, upgrades to existing sites and the ongoing service and maintenance of these sites.

With a focus on assisting our clients to achieve increased efficiency and lower cost, we:

- » Have dedicated account managers to ensure communication is open and transparent
- » Software to provide both staff and clients with the safety documentation needed
- » Vehicle tracking to ensure on time, consistent service delivery
- » Focus on up-skilling all members of the team to ensure all efficiency trends are passed onto our clients

Connect Services' core capabilities include:

- » Electrical - inc. Programmed & Reactive Maintenance
- » Data/Communication (Copper, Fibre, Cellular and Starlink)
- » CCTV - Cloud & on-site storage
- » Commercial Construction
- » Industrial
- » Design Services
- » Security & Alarms
- » Electric Car Chargers
- » Energy Demand, Analysis & Management
- » Smart Intercoms & Access Control
- » Power Generation & Control

WHY CONNECT SERVICES?

How we're different

We provide exceptional quality service to the commercial, industrial and construction industries by installing superior quality products with a highly trained, certified and safe team.

We've grown a lot, but we still care

Connect Services offers the unique combination of management, safety and supervision from Tier 1 contractors, with the personalised interaction and delivery strategy you would expect from a local contracting business.

INDUSTRY AND BUSINESS SECTOR CAPABILITY

Since its inception in 2007, Connect Services has grown into an integrated services business with a holistic approach to tailored solutions for our growing client base in the commercial construction, industrial, health, retail and public sectors.

The Connect Services team are driven to supply consistent, quality outcomes to ensure our clients can focus on their core activities. Connect Services continue to develop their workforce to ensure they stay at the forefront of this rapidly changing industry.

Connect Services provides services to a variety of business sectors.

This range of industry sectors and capabilities means a highly skilled workforce, managed and led by a team of highly experienced project managers and supervisors:

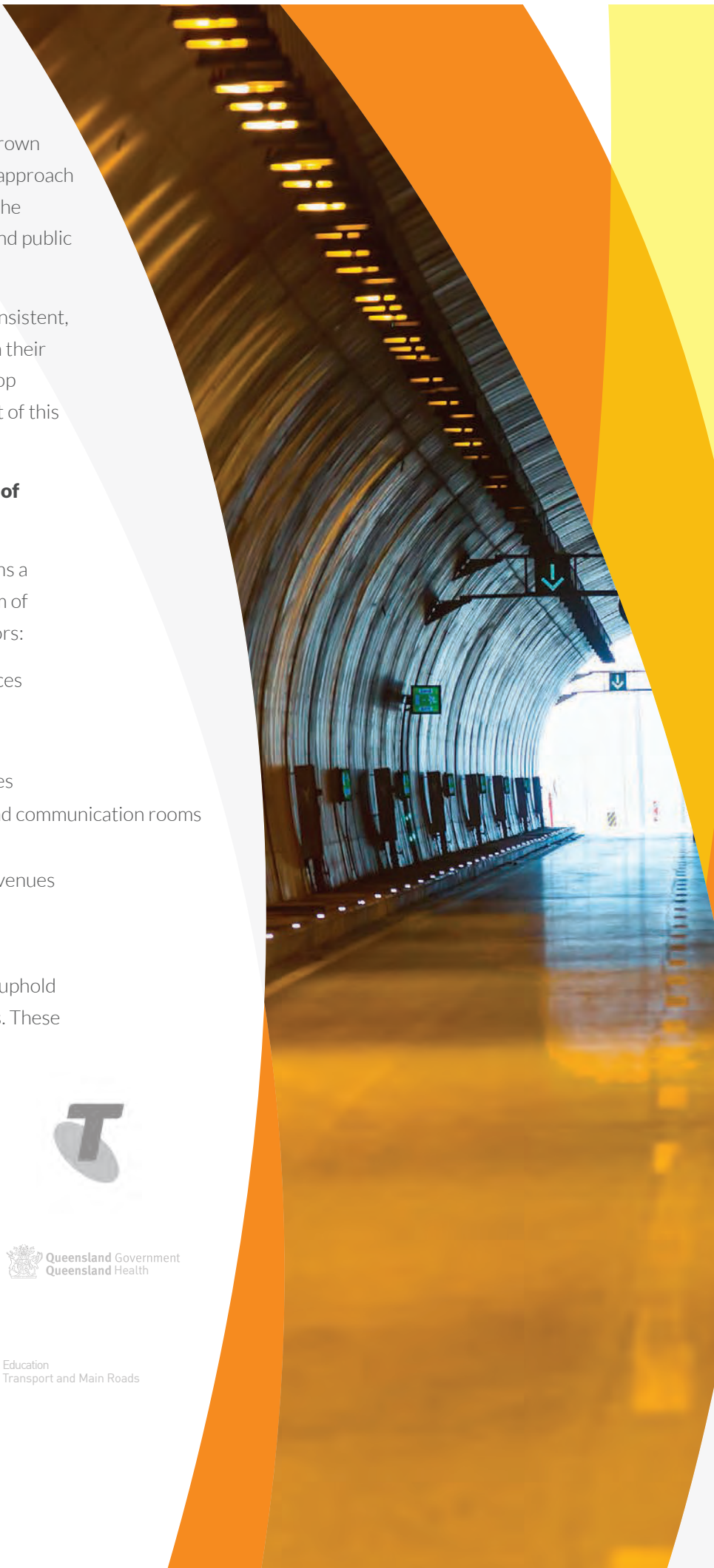
- » Commercial base building and commercial offices
- » Educational facilities
- » Large scale residential
- » Office fit-outs
- » Retail outlets
- » Industrial and mining
- » Roll-outs
- » Health facilities
- » Public sector
- » Defence facilities
- » Data centres and communication rooms
- » Infrastructure
- » Entertainment venues

OUR CLIENTS

Connect Services takes great pride in the ability to uphold strong long-term working relationships with clients. These include:



CAVALÉ



SERVICES



DATA/COMMUNICATIONS

Not limited to one business type or industry, we excel in industry-leading services including cabling, networking, and telecommunications, and are focused on delivering communication services using cutting-edge materials and technology.



- » Design and construct services
- » Cat 5e, Cat 6, Cat 6A, Cat 7 and Cat 7A
- » OM1, OM3, OM4, OS1 & OS2 fibre optic solutions
- » Blown fibre solutions
- » Carrier lead-ins
- » Installation and infrastructure for GSM sites
- » Wireless access points
- » Power over ethernet
- » Data centres / disaster recovery centres
- » Patch by exception
- » MATV
- » Starlink
- » Public address and B.G.M.
- » Infrastructure audits
- » Testing and Certification



SECURITY (CCTV & ACCESS CONTROL)

We deliver all elements of the security spectrum, ranging from an entirely new system or retro fitting. Our ability to provide CCTV - IP to digital video recording and cloud based options ensures we will continue to meet the market advances in this sector. We stay on top of industry trends and new product developments to provide you with the information you require to make the relevant choices for your security needs.

- » Urgent maintenance priority response
- » Commercial and industrial security installations
- » On call technicians all regions
- » Retro fit to existing alarm systems
- » Back to base system monitoring
- » Analogue/IP - DVR, NVR and cloud based recording systems
- » Planned/unplanned preventative maintenance programs
- » Systems integration control of security, access/lift control, CCTV and intercommunication systems
- » Electronic access control systems
- » Automated gates and barriers
- » Intercom system



ELECTRICAL PROGRAMMED & REACTIVE MAINTENANCE 24/7

Electrical maintenance programs for any type of property or facility – offering core trades and specialist electrical services within well-planned, preventative, and proactive programmes. We also offer emergency electrical services, offered 24 hours a day, 7 days a week, supported by our 24/7 Customer Service Centre.



- » Help desk and 24 hour emergency call-out
- » Urgent maintenance priority response
- » Planned/unplanned preventative maintenance programs
- » Building maintenance
- » Electrical Safety Switches (RCD) Testing
- » Energy usage analysis
- » UPS and battery maintenance
- » Thermal imaging scanning
- » Test and tag appliances
- » Power factor correction
- » Emergency lighting testing
- » Voice and data cabling testing & audits
- » Lamp and LED lighting replacement... to name a few



COMMERCIAL CONSTRUCTION

Our Construction and Projects team can deliver a full suite of solutions for private and public construction operations with complex needs and multiple requirements. Below are examples of select past projects that we have been a part of.

- » Legacy Way Tunnel
- » Aveo Durack
- » Sunshine Coast University Hospital
- » Caboolture Hospital upgrade
- » Camp Hill Medical Centre
- » High Dependency Units @ Royal Brisbane Hospital & Royal Children's Hospitals
- » Royal Children's Hospital: Building C28 & Lady Lamington Building
- » Royal Women's Hospital operating theatres
- » Communication room upgrades for Queensland Health
- » Riverview SS, Mullumbimby SS & Tweed Heads SS Sports Hall and Cola Buildings
- » Qld Railway Station upgrades @ Beenleigh, Boondall



INDUSTRIAL

Our teams have significant experience on major industrial projects throughout Australia. Our experience in industrial electrical services includes public sector infrastructure; mining, heavy industry and manufacturing; and all forms of product facilities.



- » Maintenance services
- » Design and construct services
- » MV and HV substations and switchboards
- » Electrical reticulation systems
- » Generator and backup systems
- » Motorised control systems
- » PLC Systems
- » Process control systems
- » High frequency systems
- » Integrated control and instrumentation
- » SCADA systems
- » Fuel storage and transfer systems
- » Automatic synchronising systems



DESIGN SERVICES

The practical knowledge and experience of our installation and maintenance teams supports our comprehensive in-house design capability. If you have your own designers, our team can provide added value, recommending efficient, effective and practical solutions. Our focus is on enhancing functionality, reducing delivery times, cost savings, safer business environments and minimal environmental impact.

- » Design of utility networks
- » Electrical and communications systems for commercial buildings
- » Energy and power monitoring systems
- » Battery and diesel standby power systems
- » HV chamber, pad mount and kiosk substations
- » Industrial process installations
- » GPON Solutions
- » Private street lighting
- » Telecommunications infrastructure
- » CCTV site audit and design
- » WIFI survey and site plan



POWER GENERATION & CONTROL

We offer tailored solutions, ranging from refurbishing your existing plant and equipment or designing something completely new for your unique needs. Focusing on key factors such as increasing existing power capacity and maximising efficiency, we can increase your productivity and profit. 24/7 crisis response means unplanned power outages don't negatively impact on your business. Our specialist power generation team has significant experience in the design, installation and maintenance of diesel generators and are fully trained and accredited to install and maintain a wide range of generator models.



Generator design and installation for power generator sets ranging from 4kVA to 3000kVA:

- » Automatic synchronising systems
- » Diesel, gas, bi-fuel, co-generation and tri-generation power sets

- » HV and MV switchgear and transfer and control technologies

Generator Maintenance

- » Programmed scheduling
- » Engine oil testing and analysis
- » Fuel quality testing and treatment

- » Load bank units for testing generators,
- » UPS units, switchgear and battery autonomy



INNOVATION-REAL TIME MONITORING

We use Australia's leading edge trade service technologies to provide better service for all our clients – and in line with this promise, have fitted all our service vehicles with a satellite tracking system which monitors the exact location of our fleet in real time. This real-time fleet visibility allows us to assign the closest vehicle to you and gives our business transparency to our clients, allowing you to request a trip report showing the location of the vehicle matching the amount of time invoiced for that job.

Our technicians stay connected with the office at all times, providing the opportunity for field employees to update times, materials, job details, and photos in real time – as well as issue invoices and collect payment on site if required. This seamless office-

to-field connection reduces travel time and costs to our clients.

Real-time GPS tracking

Fleet management software monitors the exact location of our fleet in real time. Real-time fleet visibility enables

you to reduce costs, schedule smarter, and enhance driver safety. Reducing our company costs and in turn reduces our client's cost.



Connect Services
SFM Global Pty Ltd
1300 885 161

info@connectservices.com.au
connectservices.com.au

ABN: 72 655 856 376

Electrical Contractor Lic. 89369

RACMA /ACRS Lic. A048711

Security Lic. 3460036

NECA Member Number: Q037539

Electrical - Communications - Security